

MONTHLY WORK PRODUCTION – FY11

Month	Non-Housing Backlog	Average Age	Oldest Case	PC*	NPC ¹	NHI ⁱ	HI	Screen In	Screen Out	Housing Tests Conducted	Comm Complaints
Jul	182			0	10	14	20			49	6
Aug	222			1	5	15	15			24	4
Sept	191			1	3	14	14	8	30	22	3
Oct	197			4	4	10	21	3	15	28	3
Nov	198			0	0	8	8	24	45	34	4
Dec	189			0	9	10	16	30	51	26	3
Jan	201			1	2	9	9	21	25	24	2
Feb	215			1	3	28	8	23	59	22	0
Mar	194			0	3	29	7	27	120	21	4
Apr	208			0	6	7	13	30	77	43	3
May	220			0	3	8	12	91	64	24	0
Jun	260	543	9/05	0	8	16	15	188	75	15	2
Totals				8	56	168	158	445	561	332	34

MONTHLY WORK PRODUCTION – FY12

Month	Non-Housing Backlog	Average Age	Oldest Case	PC*	NPC	NHI ²	HI	Screen In	Screen Out	Housing Tests Conducted	Comm Complaints
Jul	251	544	9/05	0	1	32	12	33	71	30	2
Aug	185			2	3	49	14	12	90	44	2
Sept	166			0	3	2	8	18	63	31	3
Oct	149			2	2	22	13	21	76	47	3
Nov	146			2	6	16	17	27	64	6	4
Dec	152			8	4	13	10	37	61	12	3
Jan	148	426	4/10	6	6	13	12	36	41	0	6
Feb	149	443	5/10	3	6	6	17	47	55	0	4
Mar	161	430	5/10	6	6	10	19	60	79	26	3
Apr	148	415	7/10	2	4	9	11	57	87	33	4
May	140	398	9/10	5	12	19	22	28	61	48	6
Jun	134	373	10/10	4	9	16	9	40	28	25	4
Totals				40	62	207	164	416	776	302	44

1. Housing only

* Housing and Non-Housing

2. NHI – Non-housing investigations. HI – Housing investigations

MONTHLY WORK PRODUCTION – FY13

Month	Non-Housing Backlog	Average Age	Oldest Case	PC*	NPC* ⁱⁱ	NHI	HI	Screen In	Screen Out	Housing Tests Conducted	Comm Complaints
Jul	118	356	12/10	2	17	20	17	34	37	70	5
Aug	112	345	2/11	9	9	19	16	22	64	42	3
Sept	90	327	6/11	7	10	22	16	49	51	45	0
Oct	87	306	7/11	0	9	23	20	39	47	42	5
Nov	98	333	3/11 ³	6	2	18	21	38	34	38	2
Dec	116	341	7/11	0	0	0 ⁴	11	45	55	46	7
Jan	131 ⁵	274	9/11	7	10	14	14	42	57	44	5
Feb	93	260	2/12	2	4	30	16	39	74	54	10
Mar	69	236	5/12	7	8	36	13	39	56	47	12
Apr	53	240	6/12	5	10	33	18	43	63	47	8
May											
Jun											
Totals				47	79	215	162	390	538	475	57

ⁱⁱ*Includes Housing and Non-housing

³ Only one case from March 2011 remains in backlog. Next oldest case was filed in Aug 2011

⁴ All investigators worked on screening in month of December, 2012.

⁵ Increase due to issues within Mediation program that were resolved in Feb 13